

## **HFA Quality of Care Centres (QCC) categories : Essential Features**



ICD, implantable cardioverter defibrillators

MCS, mechanical circulatory support

	COMMUNITY QCC	SPECIALISED QCC	ADVANCED QCC
TARGET PATIENTS	<ul> <li>Chronic outpatients / rehabilitation</li> <li>Acute, not severe HF / mildly decompensated</li> </ul>	<ul> <li>Moderate HF complexity,</li> <li>New-onset HF / after recent hospitalisation</li> </ul>	<ul> <li>Severe / Advanced HF patients</li> <li>HTx and/or MCS candidates/ recipients</li> </ul>
SETTINGS  **  III  **	<ul><li>Primary care</li><li>Cardiology / rehabilitation</li><li>Community hospital</li></ul>	<ul> <li>CCU / ICU / chest pain unit and specialised wards in district hospitals</li> </ul>	<ul><li>As in specialised QCC</li><li>+ Heart Surgery</li></ul>
ACCESSIBILITY	<ul><li>Elective</li><li>Prompt (&lt;48h) access if needed</li></ul>	<ul><li>On-Duty cardiologist 24/7</li><li>CCU/ICU dedicated beds</li></ul>	<ul> <li>As in specialised QCC</li> <li>+ Cardiac surgery in a heart team</li> <li>+ ICU dedicated beds</li> </ul>
SERVICE / EQUIPMENT	<ul> <li>Therapeutic optimisation</li> <li>Patient &amp; caregiver education</li> <li>Rehabilitation</li> <li>ECG, TTE, 24h ECG/BP Holter, laboratory tests</li> <li>Referral to higher level centers</li> </ul>	<ul> <li>Aetiology assessment,</li> <li>Therapeutic optimisation,</li> <li>Cardiac catheterisation, Arrhythmia ablation,</li> <li>ICD/CRT implantation</li> <li>TOE, CMR, CPET</li> <li>Renal replacement therapy</li> </ul>	<ul> <li>As in specialised QCC</li> <li>Circ. Support</li> <li>Perform HTx and/or MCS and/or provide support</li> <li>Cardiac surgery</li> <li>Valve intervention.</li> <li>EMB, genetic testing</li> </ul>
HUMAN RESOURCES	<ul><li>Primary care</li><li>Internists /</li><li>Cardiologists</li><li>Nurses</li></ul>	<ul> <li>Cardiologist 24/7,</li> <li>HF nurses,</li> <li>Other specialties</li> </ul>	<ul> <li>As in specialised QCC</li> <li>+ Cardiac surgeons 24/7</li> <li>+ Heart team</li> </ul>
	CCU, coronary care units	HF, heart failure	ICU, intensive care units ICD, implantable cardioverter defibrillators

HTx, heart transplantation

CRT, cardiac resynchronisation therapy